



# COVID-19 PROTOCOLS

## BRITISH VIRGIN ISLANDS

Our teams are so looking forward to welcoming you back to the beautiful British Virgin Islands.

## BEFORE ARRIVING IN THE BVI

**Step one** is to get your pre travel **COVID Test, within five days of travel.**

This must be a Nasal PCR test

**Step Two** is to go online and complete the BVI Gateway:

<https://bvigateway.bviaa.com>

You must upload all this information at least 48 hours before your arrival date.

We recommend that once you have completed your test, you are very careful of your contact with other people and ideally self-isolate if possible, to further eliminate the risk of catching COVID-19 prior to travelling.

## Documents required for completing the BVI Gateway Application

- Passport
- Insurance card. Please note the card/ information (or picture from your website account) must show the name of each person submitting, not just the main family member. You will need to upload both the back and front of your card. If you don't have insurance, this policy is in place as an option for BVI travelers: <https://www.auraassistance.com/bvi/>
- Necker Island or Moskito Island will send you a file to upload showing your reservation for the question relating to resort confirmation
- If you are vaccinated you will need to upload a photo (front & back) of your vaccination card here.

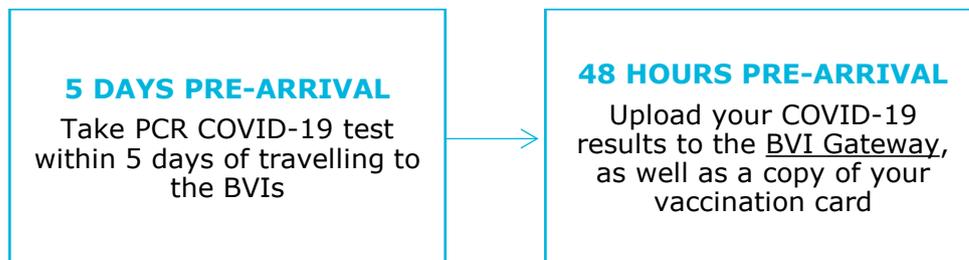
## If you have had COVID within 90 days

It is possible to continue to show positive on PCR tests. If this applies to you, we recommend having the following information available:

- A letter confirming the date of your positive test
- Information on what your 'viral load' was on the first test – many testing centers will have this information available on request, but we recommend you check this as soon as possible

## Pre-Arrival Road Map:

To summarise the process, we have created the map below:



## WHEN YOU GET TO THE BVI...

**Note:** Fully vaccinated means you have had both doses and at least two weeks prior to travel. If not, you are partially vaccinated.

### I'm Vaccinated

There is no quarantine, you will just be required to take a rapid COVID-19 test on arrival at the airport. If your test comes back as negative and your paperwork is in order, you are free to roam.

### I'm vaccinated but my children aren't

You will be required to take a rapid COVID-19 test on arrival at the airport. There are special arrangements for children under 18 travelling with vaccinated parents.

#### For 5 – 17 years olds:

There is no quarantine - you are free to roam as a family. However please note:

- o You will have to do a COVID test before you leave the airport; this is your Day Zero test and is funded as part of your payment to the BVI Gateway
- o You will be required to do a final test on day four

#### For under 5s:

You are free to roam as a family and no further testing is required.

### I'm not vaccinated

You will be required to do a COVID test before you leave the airport; this is your Day Zero test and is funded as part of your payment to the BVI Gateway.

You will be given a tracking device. If you are given the choice, we strongly recommend you take the phone as the option over the wrist band, but of course this is your personal decision.

You will be required to do a further test on day seven if you are still here. A negative result of this test will allow you to be released from quarantine.

### I'm partially vaccinated

You will have to do a COVID test before you leave the airport; this is your Day Zero test and is funded as part of your payment to the BVI Gateway.

You will be given a tracking device. If you are given the choice, we strongly recommend you take the phone as the option over the wrist band, but of course this is your personal decision.

You will be required to do a further test on day four if you are still here. A negative result of this will allow you to be released from quarantine.

## What can I do during quarantine?

Nearly everything you would normally do! The only exceptions are we sadly cannot offer Spa or take you to the neighbouring islands. But you do have full access to the rest of the island.

## When I first arrive...

For unvaccinated and partially vaccinated guests, while waiting for the airport arrival test (the first 24hours) we will customise our service a little bit to keep the team as safe as possible, but this will have a very minimal impact on your stay.

## Masks?

Staff are required to wear masks at certain times. For our guests you should wear a mask if you are more comfortable doing so or are in close proximity or inside with other people.

## Tests on Island...

Instead of travelling to the clinic, anyone requiring a second test while in the BVI can use the concierge service:

|                                    |                         |
|------------------------------------|-------------------------|
| <b>Concierge testing on Island</b> | <b>\$150 per person</b> |
| <b>Physician Fee</b>               | \$400 per group         |
| <b>Service charge</b>              | \$300 per group         |
| <b>Ground transportation</b>       | \$75 per group          |
| <b>Ferry transport</b>             | \$100 per group         |

## What happens if I test positive in the BVI?

You will be subject to a quarantine period of 10 to 14 days. During this time, you will be required to isolate within a very tight bubble.

If this happens while you are staying with us and your quarantine period will go beyond the end of your booking, we will work with you and the government to agree quarantine accommodation off the island.

It is important to note, the government are imposing an additional cost for security during this time of quarantine and this, along with the accommodation cost and any other costs, will be your responsibility.

## What happens to the rest of my party if I test positive?

The Government will run a track and tracing exercise, and anyone deemed to be a primary contact- ie in close proximity for an extended time and without protection - will also be required to quarantine.

## What about going home?

Many countries require a COVID test on re-entry and we will work with you to ensure that this test is done at the appropriate time. The concierge testing on island can be used for this service.

Please do feel free to speak to any of our team if you have any questions around any of this and you can also view our Moskito Island and Necker Island Keeping You Safe pages at:

<https://www.virginlimitededition.com/en/moskito-island/keeping-you-safe>.

<https://www.virginlimitededition.com/en/necker-island/keeping-you-safe>

## When do I come out of quarantine?

Typically, the Government will retest 10 – 14 days after going into quarantine. You will need a negative test prior to you being released from your quarantine order.

## TO FINALISE

We appreciate that all of this information may be slightly overwhelming, and we are not living in our normal world at the moment, however the BVI continues to be one of the safest places in the world right now. These rigorous processes are in place for the safety of not just BVI residents, but all of our staff and guests too.

Some of these measures do mean that some elements might be slightly different on island and in the BVI, however you can have complete peace of mind that we will be doing everything possible to ensure your safety remains our priority and that you will still have the very unique experience that we are so incredibly proud of.

We very much look forward to welcoming you to our beautiful BVI paradise and please do not hesitate to reach out to any of our team, should you have any further queries. We remain fully at your disposal.